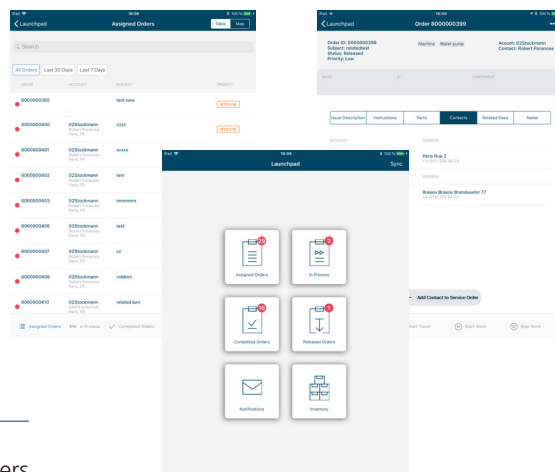


ECENTA SUITE

ECENTA MOBILE SERVICE



THE USE CASE

To deliver superior customer service and optimize field service execution, engineers need a tool optimized to support their day to day activities. Being able to capture relevant data like notes, parts, labor, expenses or viewing historical relevant data are simple but key steps to achieving this result. Simultaneously, business want to keep costs low and continue to leverage the investment in legacy apps. The processes are often heterogenous, localized based on region and the different regions may have different systems. In such circumstances, Field Service must still be executed in an efficient way.

THE SOLUTION

ECENTA Mobile Service combined with the SAP Cloud Platform allows customer to simplify processes for the field service engineers while limiting the need for expensive and time-consuming changes to their legacy applications.

Once deployed ECENTA Mobile Service can reduce complexity by allowing field service engineers to use the same processes and tools regardless of the legacy applications and regional differences. Key benefits of ECENTA Mobile Service includes fully customizable customer specific features, rapid deployment, enhanced security, optimized usability to reduce errors, adopt the corporate identity and publish the app for service partners. ECENTA Mobile Service can also be used to extend SAP Field Service Management (SAP FSM) with customer specific enhancements.

An ECENTA proprietary technology layer built on the top of SAP Cloud Platform allows companies to connect the app to SAP Field Service Management (SAP FSM), as well as SAP ERP and S/4HANA.

PRICES

The price for the starter package is € 50,000 – and includes:

- Mobile App and Integration Package
- Basic ECENTA Mobile Service deployment in the customer environment
- The standard integration into SAP FSM and SAP ERP or S/4HANA

IN A NUTSHELL

- › Rapid deployment of a native iOS Field Service App for SAP Field Service Management
- › Built with SAP Cloud Platform SDK for iOS
- › Tailored made Field Service Execution
- › Fully customizable solution
- › Optimized user experience